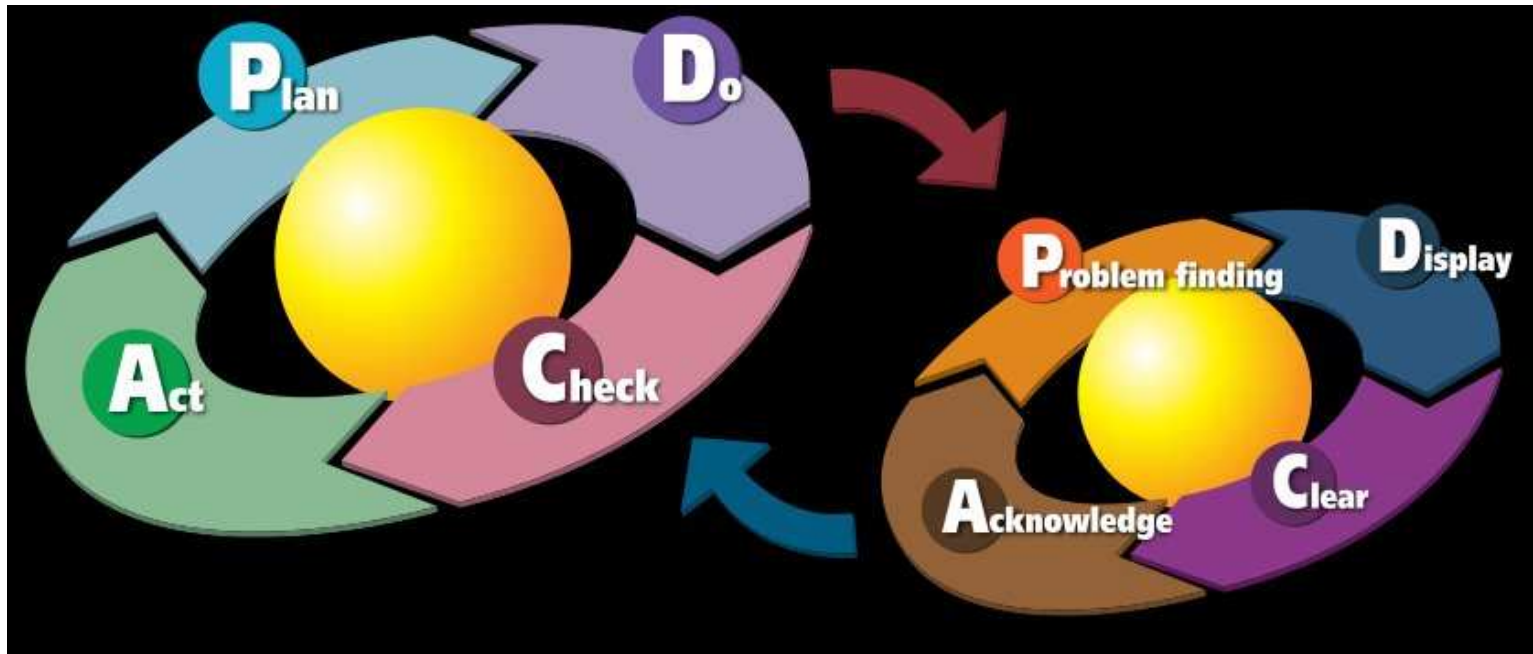


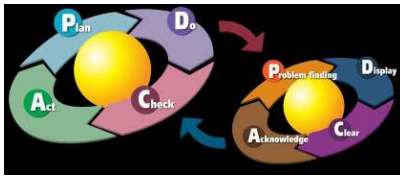
How to identify a mediocre approach – Eg 14

Imagine that you use (or want to use) the following Quality Control approach



How to identify a mediocre approach - Eg 14

Diagnosis 1



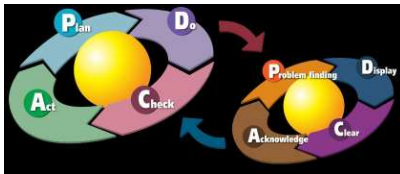
Phase	Steps	Description	Deliverables	Class	Mitigation
Plan	Define	Clarify the problem	Create team	Excellent	Training
			Collect information	Mediocre	Too implicit
			Describe the problem	Excellent	Great idea
	Measure	Break down the problem	Identified causes	Mediocre	Too implicit
			Set a target	Define containment actions	Poor
	Analyse	Analyse the root cause	Analyse the root cause	Irrelevant as last deliverable was pointless	
		Develop countermeasures	Define possible corrective actions		
	Do	Improve	See countermeasures	Implement corrective actions	
Check	Control	Evaluate results & Processes	Define actions to avoid recurrence		
Act		Standardize success	Congratulate your team		

Conclusion: Find a better approach

How to identify a mediocre approach Eg 14

Explanation

Why is it pointless?

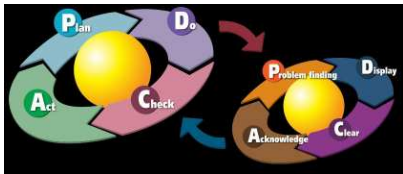


1. Step 1 – Plan
 - 1) Definition – Create the team. A worthwhile step, however what training do you need to provide the team members with. After some thought this could become problematic and hence render this step mediocre
 - 2) Collect information – Relies on brainstorming activities. Hence mediocre
 - 3) Describe the problem – A great idea. However it may take a while to articulate the problem. Writing 'there is a strange knocking sound when ever the throttle is opened' is hardly explicit, thus rendering the deliverable mediocre
 - 4) Measure – Identify causes. Relies on brainstorming activities. Hence mediocre
 - 5) – Define containment actions. Pointless as there were 2 mediocre steps before this one
2. Remainder of the phases and steps – Irrelevant as previous step was pointless

Conclusion: Find a better approach & software product

How to identify a mediocre approach - Eg 14

Final Diagnosis



Phase	Steps	Description	Deliverables	Class	Mitigation
Plan	Define	Clarify the problem	Create team		Training???
			Collect information		Too implicit
			Describe the problem		Prev 2 mediocre
	Measure	Break down the problem	Set a target	Identified causes	Irrelevant as last deliverable was pointless
			Analyse the root cause	Analyse the root cause	
	Analyse	Analyse the root cause	Develop countermeasures	Define possible corrective actions	
See countermeasures			Implement corrective actions		
Do	Improve	Evaluate results & Processes	Define actions to avoid recurrence		
Check	Control	Standardize success	Congratulate your team		
Act					

Conclusion: Find a better approach & software product